

Understanding Your Patient's Insurance Coverage



AstraZeneca Access 360™ can help determine your patient's insurance benefits

Benefit Investigation support requests require:



SIGNED
enrollment forms



Patient Authorization Form
(patient signature is required)



Copies of ALL insurance cards
(front and back)

Follow these steps for an efficient administrative process:

1 Ask your patients for their insurance cards

Patients may have different cards:

Medical Insurance Card +	
BUY UP OPTION PREVENTIVE CARE 100% NO COPAY	
GRP: 012345 – 678 – 90000	
ISSUER: (01234) 0123456789 CHOICE POS II	
ID 123456789 00	
NAME	
01 SUBSCRIBER NAME	PCP: NO ELECTION REQUIRED
	ER: \$75
	UC: \$35

Medical insurance card

Patients are often charged a percentage of the cost of the medicine (coinsurance) under the medical benefit.

Prescription ID Card	
RXBIN:	012345
RXGRP:	ABCDE
ISSUER:	(01234) 0123456789
ID 123456789	
SUBSCRIBER NAME	

Prescription insurance card

Patients are often charged a fixed dollar amount (copay) under the pharmacy benefit.

Medical/Prescription Card +	
Member Name	
SUBSCRIBER NAME	
Member ID	
PB123456789012	
GROUP:	1234567
PLAN:	000/000
RXGRP:	ABCDE
RXBIN:	012345
OFFICE VISIT	\$20
SPECIALIST VISIT	\$40
PREVENTIVE VISIT	\$0
EMERGENCY ROOM VISIT	\$150
URGENT CARE VISIT	\$40

Combined medical and prescription card

Many patients have a primary and a secondary medical insurance card. It is important to ask patients if they have two insurance cards.

See the reverse side for information on Medicare and Medicaid cards.

2 Copy and submit the front and back of all insurance cards to Access 360

Reminder

For all Benefit Investigation support requests, please fax copies of the front and back of all insurance cards to Access 360 at 1-844-329-2360.

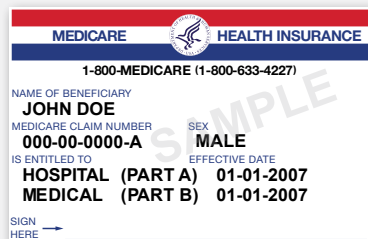
Many patients have Medicare and/or Medicaid cards

Medicare

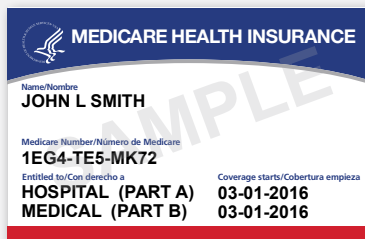
For patients with Part A (hospital) and Part B (medical) coverage:

Patients enrolled in Medicare Part A and/or Part B will have one Medicare card.

New Medicare cards containing a Medicare number unique to each recipient will replace old Medicare cards that listed the recipient's social security number. To protect your patient's identity, use the new card information only.



Old Medicare card



New Medicare card

For Part C (Medicare Advantage) coverage:

Patients in Medicare Advantage Plans (like an HMO or PPO) have Medicare Advantage Plan ID cards, which you would use instead of original Medicare cards.

For Supplemental (Medigap) coverage:

A Medicare Supplement Insurance (Medigap) policy helps pay some of the health care costs that original Medicare does not cover, like copayments, coinsurance, and deductibles.

Medigap policies are sold by private companies and require separate insurance cards.

For Part D (prescription drug) coverage:

Patients enrolled in Medicare Part D (prescription drug plan) may have a separate insurance card for drug coverage.

Medicaid

- Each of the 50 states issues cards for Medicaid coverage. These cards will look different depending on the issuing state. Ask your patients if they have a medical and/or prescription card
- Some patients are eligible for both Medicare and Medicaid coverage. Ask for and submit copies of all of their medical and prescription cards

Please contact Access 360 for a full Benefit Investigation

Remember to include:

- ✓ SIGNED enrollment forms
- ✓ Patient Authorization Form (patient signature is required)
- ✓ Copies of ALL insurance cards (front and back)

For more information, call AstraZeneca Access 360™ at **1-844-ASK-A360**, Monday through Friday, 8 AM to 8 PM ET.

1-844-ASK-A360 (1-844-275-2360)

1-844-FAX-A360 (1-844-329-2360)

www.MyAccess360.com

Access360@AstraZeneca.com

One MedImmune Way, Gaithersburg, MD 20878